

Garden Fever is a locally owned and operated garden store and nursery, located in a NE Portland Neighborhood. We opened for business in 2003 and for 18 years, have strived to be a respectful, authentic and sustainable addition to the community. *And this year, we are also very focused on creating a COVID-safe shopping and working environment for customers and staff members.* We enjoy being a part of this community and working with staff that are people-friendly team members. Our passion is gardening, outside and inside. We love how gardening can add to the health and enjoyment of life and support nature. Our goal is to share the benefits of gardening with customers and staff. We are a place where gardeners, novice or expert, can find good plants, good tools, good dirt and helpful advice on sustainable gardening practices. Our team focus is to provide excellent customer service and retail presentation, as well as accurate gardening information and sustainable gardening practices.

Positions

Each person on our staff is a key member of the store team, delivering exceptional customer service and adding to the sustainability of the business, by assisting in the daily operations of the store. The positions we are currently filling are seasonal positions that will be evaluated for a possible permanent position after the completion of 120 days of job performance.

Important Knowledge, Skills & Ability Needed for Garden Fever Positions:

- Have a genuine interest in the products Garden Fever sells, the interaction you have with our customers and in fulfilling their needs. Plant knowledge and gardening experience is beneficial. However, retail and customer service experience are required.
- Must be able and willing to follow all COVID safety protocols we have established for our company.
- Be eager to develop new skills and knowledge, and be responsive to feedback.
- Be able to interact with diverse personalities in a fast-paced environment.
- Be able to work effectively with team members to ensure the store, nursery and back stock areas are maintained per Garden Fever's merchandising and branding standards.
- Be able to take direction from team Lead staff and complete the priorities they have set for the day.
- Must have clear and effective verbal and written communication skills.
- Must have the ability to build relationships naturally, embracing individuality and diversity.
- Must have the ability to read, understand and follow through on written and verbal instructions.
- Must show a strong sense of responsibility and accountability for job duties and respect towards fellow workers and customers.
- Must be able to multi-task in a fast-paced environment and increase productivity in the busy gardening season.
- Must be self-motivated and productive in the slower season.
- Must have the skills and initiative to complete tasks & solve problems.
- Must be able to reliably work the schedule posted.
- Must be available to work a minimum of 4 days a week, as needed, including a minimum of 1 weekend day (both weekend days is preferred),
- Must be available to work anytime during Mother's Day week and Memorial Day week including both weekend days (5/3 through 5/9 and 5/24 through 5/31).

General Responsibilities:

- All positions may be required to work inside the retail store or in the nursery, depending on skill levels and knowledge and required staffing needs for our schedule.
- All positions will be trained in and need to gain a basic knowledge of store and nursery layout to assist customers in their selection of product and be able to answer customer questions about all indoor and outdoor retail areas.
- All tasks must be performed in a COVID-safe manner, following company protocols.
- All positions must follow all company policies and guidelines.